

Instant Pot™

DUO™

Multi-Use Pressure Cooker



Safety, Maintenance & Warranty

Important Safeguards
Care & Cleaning
Troubleshooting
Warranty
Contact Information

Full Manual, How to Videos and Recipes available online at instantpotME.com
Register your product today at instantpotME.com



IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed:

1. READ THE GETTING STARTED GUIDE AND ALL INSTRUCTIONS, SAFEGUARDS AND WARNINGS BEFORE OPERATING THE APPLIANCE. FAILURE TO FOLLOW THESE SAFEGUARDS AND INSTRUCTIONS MAY RESULT IN INJURY AND/OR PROPERTY DAMAGE.
2. Do not let children near the pressure cooker when in use. Children shall not play with the appliance.
3. Do not put the pressure cooker into a heated oven.
4. Move the pressure cooker under pressure with the greatest care. Do not touch hot surfaces. Use the handles and knobs. If necessary, use protection.
5. Do not use the pressure cooker for a purpose other than the one for which it is intended.
6. This appliance cooks under pressure. Scalds may result from inappropriate use of the pressure cooker. Make sure that the cooker is properly closed before applying heat. Refer to the "Getting Started Guide".
7. Never force open the pressure cooker. Do not open before making sure that its internal pressure has completely dropped. Refer to the "Getting Started Guide".
8. Never use your pressure cooker without adding water, this would seriously damage it.
9. Do not fill the cooker beyond 2/3 of its capacity. When cooking foodstuffs which expand during cooking, such as rice or dehydrated vegetables, do not fill the cooker to more than half of its capacity.
10. Use the appropriate heat source(s) according to the "Getting Started Guide".
11. After cooking meat with a skin (such as ox tongue), which may swell under the effect of pressure, do not prick the meat while the skin is swollen; you might be scalded.



Read this manual carefully and completely, and retain for future reference. Failure to adhere to safety instructions may result in serious injury.

IMPORTANT SAFEGUARDS

12. The heating element surface is subject to residual heat after use, do not touch.
13. When cooking doughy food, gently shake the cooker before opening the lid to avoid food ejection.
14. Before each use, check that the valves are not obstructed. Refer to the "Getting Started Guide".
15. Never use the pressure cooker in its pressurized mode for deep or shallow frying of food.
16. Do not tamper with any of the safety systems beyond the maintenance instructions specified in the instructions for use.
17. Only use the Instant Pot spare parts and accessories in accordance with the relevant model. In particular, use a body and a lid from the same manufacturer indicated as being compatible.
18. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. If the supply cord is damaged, users should contact Customer Care for further assistance.
19. For household use only. Not intended for commercial or outdoor use.
20. Be aware that certain foods, such as apple sauce, cranberries, pearl barley, oatmeal or other cereals, split peas, noodles, macaroni, rhubarb, or spaghetti can foam, froth and clog the steam release. These foods should not be cooked under pressure cooking settings unless as directed in Instant Pot cooker recipes.
21. This appliance should not be used by children; by individuals whose physical, sensory or mental abilities prevent safe use of the appliance; or by individuals with limited knowledge of how to use a pressure cooker. Close supervision is needed when using this appliance near these individuals.
22. The appliance is not intended to be operated by means of an external timer or a separate remote-control system.



Read this manual carefully and completely, and retain for future reference. Failure to adhere to safety instructions may result in serious injury.

IMPORTANT SAFEGUARDS

23. Do not immerse the cooker base in water. To protect against electrical shock, do not immerse the cord, power plug, or cooker base in any liquid.
24. Always make sure the sealing ring is completely set in the groove on the inside of the sealing ring rack.
25. Avoid spillage on the connector.







SAVE THESE INSTRUCTIONS.

⚠ WARNING
To avoid injury, read and understand instruction manual before using this machine.
⚠ WARNING
Electrical shock hazard. Use grounded outlet only. DO NOT remove ground. DO NOT use an adapter. DO NOT use an extension cord. Failure to follow instructions can cause electrical shock and/or death.
NOTICE
THE FAILURE TO FOLLOW ANY OF THE IMPORTANT SAFEGUARDS AND THE IMPORTANT INSTRUCTIONS FOR SAFE USE IS A MISUSE OF YOUR APPLIANCE THAT CAN VOID YOUR WARRANTY AND CREATE THE RISK OF SERIOUS INJURY.

Special Cord Set Instructions

As per safety requirements, a short power supply cord is provided to reduce the hazards resulting from grabbing, entanglement and tripping.

Product Specifications

						
Duo Mini	3 Quart 3 Litres	700 watts	220-240V ~ 50/60Hz	3.9 kg 8.6 lb	in: 11.4L × 10W × 11.2H cm: 29L × 25.5W × 28.5H	
Duo 60	6 Quart 5.7 Litres	1000 watts	220-240V ~ 50/60Hz	5.35 kg 11.80 lb	in: 13.4L × 12.2W × 12.5H cm: 34L × 31W × 31.7H	
Duo 80	8 Quart 8 Litres	1200 watts	220-240V ~ 50/60Hz	7.16 kg 15.79 lb	in: 14.8L × 13.3W × 14.2H cm: 37.6L × 33.8W × 36.1H	

The models listed here may not be available in all countries. For a complete list of sizes and colors, visit instantpotME.com



Read this manual carefully and completely, and retain for future reference. Failure to adhere to safety instructions may result in serious injury.

Care & Cleaning

Unplug your Instant Pot and let it cool before cleaning. Let all surfaces dry thoroughly before use.

Part	Instruction	Cleaning Method
Accessories <ul style="list-style-type: none"> • Steam Rack • Condensation Collector 	<ul style="list-style-type: none"> • Wash after each use • Never use harsh chemical detergents, powders or scouring pads on accessories • For dishwasher, place on top rack • Empty and rinse condensation collector after each use 	Dishwasher Safe & Hand Washable
Lid & Parts <ul style="list-style-type: none"> • Steam Release Handle • Anti-Block Shield • Sealing Ring • Float Valve Silicone Cap 	<ul style="list-style-type: none"> • Wash after each use with hot water and mild dish soap and allow to air dry, or place in top rack of dishwasher • Remove all parts from lid before dishwashing • With steam release valve and anti-block shield removed, clean interior of steam release pipe to prevent clogging • To drain water from the lid after dishwashing, grasp the lid handle and hold the lid vertically over a sink, then turn it 360°— such as turning a steering wheel • After cleaning, store the lid upside down on the cooker base. • Store sealing rings in a well-ventilated area to decrease residual odor of flavorful meals. To eliminate odors, add 1 cup (8 oz / 250 mL) water and 1 cup (8 oz / 250 mL) white vinegar to inner pot, and run Pressure Cook for 5-10 minutes, then QR pressure. 	
Inner Pot	<ul style="list-style-type: none"> • More acute hard water staining may require a vinegar dampened sponge and some scrubbing to remove. If there is tough or burned food residue at the bottom, soak in hot water for a few hours for easy cleaning • Wash after each use • Ensure all exterior surfaces are dry before placing in cooker base 	
Power Cord	<ul style="list-style-type: none"> • Use a barely-damp cloth to wipe any particles off power cord 	
Cooker Base	<ul style="list-style-type: none"> • Wipe the inside of the outer pot as well as the condensation rim with a barely-damp cloth, and allow to air dry • Clean cooker base and control panel with a soft, barely-damp cloth or sponge 	Damp Cloth Only

⚠ WARNING

Ensure heating element remains dry at all times.

Do not immerse cooker base in water or attempt to cycle through dishwasher.

Do not submerge power cord at any time.

Do not wet prongs of power cord.

Troubleshooting

Register your product today at www.instantpotME.com

Problem	Possible Reason	Solution
Difficulty closing lid	Sealing ring not properly installed	Reposition sealing ring, ensure it is snug behind sealing ring rack.
	Float valve in the popped-up position	Gently press the float valve downward with a long utensil.
	Contents in cooker are still hot	Turn steam release handle to "Venting" position, then lower lid onto cooker base slowly, allowing heat to dissipate.
Difficulty opening lid	Pressure inside the cooker	Release pressure according to recipe; only open lid after float valve has dropped down. ⚠ WARNING Contents may be under pressure; to avoid scalding injury, do not attempt to force lid open.
	Float valve stuck at the popped-up position due to food debris or residue	Ensure steam is completely released by quick releasing pressure, then press float valve gently with a long utensil. Open lid cautiously and thoroughly clean float valve, surrounding area, and lid before next use.
Inner pot is stuck to lid when cooker is opened	Cooling of inner pot may create suction, causing inner pot to adhere to the lid	To release the vacuum, turn steam release handle to "Venting" position.
Steam leaks from side of lid	No sealing ring in lid	Install sealing ring.
	Sealing ring damaged or not properly installed	Replace sealing ring.
	Food debris attached to sealing ring	Remove sealing ring and clean thoroughly.
	Lid not closed properly	Open, then close lid.
	Sealing ring rack is warped or off-centre	Remove sealing ring from lid, check sealing ring rack for bends or warps. Contact Customer Care.*
	Inner pot rim may be misshapen	Check for deformation and contact Customer Care.*

*Contact Customer Care at instantpot@4homes.ae or instantpotME.com

Troubleshooting

Problem	Possible Reason	Solution
Float valve does not rise	Food debris on float valve or float valve silicone cap	Remove float valve from lid and clean thoroughly; perform "Initial Test Run" to check for function and record findings. Contact Customer Care.*
	Too little liquid in the inner pot	Check for scorching on bottom of inner pot; remove if necessary. Add thin, water-based liquid to inner pot based on size: 3 Qt - 1 cup 6 Qt - 1 1/2 cups 8 Qt - 2 cups
	Float valve silicone cap damaged or missing	Install or replace float valve.
	Float valve obstructed by lid-locking mechanism	Tap float valve with a long utensil. If the float valve does not drop, turn the cooker off. Contact Customer Care.*
	No heat in the inner pot	Perform "Initial Test Run" to check for function and record findings. Contact Customer Care.*
	Inner pot base may be damaged	Perform "Initial Test Run" to check for function and record findings. Contact Customer Care.*
Minor steam leaking/hissing from steam release valve during cook cycle	Steam release handle not in "Sealing" position	Turn steam release handle to "Sealing" position.
	Cooker is regulating excess pressure	This is normal; no action required.
Steam gushes from steam release valve when steam release handle is in "Sealing" position	Not enough liquid in the inner pot	Add thin, water-based liquid to inner pot based on size: 3 Qt - 1 cup 6 Qt - 1 1/2 cups 8 Qt - 2 cups
	Pressure sensor control failure	Contact Customer Care.*
	Steam release handle not seated properly	Turn steam release handle to "Sealing" position.
Display remains blank after connecting the power cord	Bad power connection or no power	Inspect power cord for damage. If damage is noticed, contact Customer Care.* Check outlet to ensure it is powered.
	Cooker's electrical fuse has blown	Contact Customer Care.*

*Contact Customer Care at instantpot@4homes.ae or instantpotME.com

Troubleshooting

Problem	Possible Reason		Solution
Error code appears on display and cooker beeps continuously	C1 C2 C6 C6H C6L	Faulty sensor	Contact Customer Care.*
	C5	Temperature is too high because inner pot is not placed in the cooker base	Press Cancel and wait for heating element to cool; ensure there are no foreign objects in cooker base; insert or reposition inner pot in cooker base and re-enter commands.
		Temperature is too high because there is no water in inner pot	Check for scorching on bottom of inner pot; remove if necessary. Add thin, water-based liquid to inner pot based on size: 3 Qt - 1 cup 6 Qt - 1 1/2 cups 8 Qt - 2 cups
	C7 or NoPr	Heat element has failed	Contact Customer Care.*
		Not enough liquid	Add thin, water-based liquid to inner pot based on size: 3 Qt - 1 cup 6 Qt - 1 1/2 cups 8 Qt - 2 cups
		Steam release handle is in the "Venting" position	Turn steam release handle to "Sealing" position.
	Lid	Lid is not in the correct position for the selected program	Open and close the lid. Do not use a lid when using Sauté .
	OvHt / Burn / Food burn	High temperature detected at bottom of inner pot; cooker automatically reduces temperature to avoid overheating	Starch deposits at the bottom of the inner pot may have blocked heat dissipation. Turn the cooker off, release pressure according to the recipe, and inspect the bottom of the inner pot.
PrSE	Pressure has accumulated during a non-pressure cooking program	Turn steam release handle to "Venting" position..	
Occasional clicking or light cracking sound	The sound of power switching and expanding pressure board when changing temperatures		This is normal; no action needed.
	Bottom of the inner pot is wet		Wipe exterior surfaces of inner pot. Ensure heating element is dry before inserting inner pot into cooker base.

Any other servicing should be performed by an authorized service representative.

*Contact Customer Care at instantpot@4homes.ae or instantpotME.com



Warranty

Limited Warranty

This Limited Warranty is effective for one year from the date of original consumer purchase. Proof of original purchase date and, if requested by an authorized representative of Instant Brands Inc. ("Instant Brands"), return of your appliance, is required to obtain service under this Limited Warranty. Provided that this appliance is operated and maintained in accordance with written instructions attached to or furnished with the appliance, Instant Brands will, in its sole and exclusive discretion, either: (i) repair defects in materials or workmanship; or (ii) replace the appliance. In the event that your appliance is replaced, the Limited Warranty on the replacement appliance will expire 12 months from the date of original consumer purchase.

This Limited Warranty extends only to the original purchaser and use of the appliance in the authorized region of purchase. This warranty does not cover units that are used outside of the authorized region of purchase.

Any modification or attempted modification to your appliance may interfere with the safe operation of the appliance and will void this Limited Warranty. This Limited Warranty does not apply in respect of any appliance or any part thereof that has been altered or modified unless such alterations or modifications were expressly authorized by an Instant Brands representative.

Limitation and Exclusions

The liability of Instant Brands, if any, for any allegedly defective appliance or part shall in no circumstances exceed the purchase price of a comparable replacement appliance.

This Limited Warranty does not cover:

1. Damage resulting from accident, alteration, misuse, abuse, neglect, unreasonable use, use contrary to the operating instructions, normal wear and tear, commercial use, improper assembly, disassembly, failure to provide reasonable and necessary maintenance, fire, flood, acts of God or repair by anyone unless directed by an Instant Brands Representative;
2. Repairs where your appliance is used for other than normal, personal use or when it is used in a manner that is contrary to published user or operator instructions; or
3. Use of unauthorized parts and accessories, or repairs to parts and systems resulting from unauthorized repairs or modifications made to this appliance.

The cost of repair or replacement under these excluded circumstances shall be borne by you.



Warranty

Disclaimer of Implied Warranties

EXCEPT AS EXPRESSLY PROVIDED HEREIN AND TO THE EXTENT PERMITTED BY LAW, INSTANT BRANDS MAKES NO WARRANTIES, CONDITIONS OR REPRESENTATIONS, EXPRESS OR IMPLIED, BY STATUTE, USAGE, CUSTOM OF TRADE OR OTHERWISE WITH RESPECT TO THE APPLIANCES OR PARTS COVERED BY THIS WARRANTY, INCLUDING BUT NOT LIMITED TO, WARRANTIES, CONDITIONS, OR REPRESENTATIONS OF WORKMANSHIP, MERCHANTABILITY, MERCHANTABILITY QUALITY, FITNESS FOR A PARTICULAR PURPOSE OR DURABILITY.

Some states or provinces do not allow for the exclusion of implied warranties of merchantability or fitness, so this limitation may not apply to you. In these states and provinces, you have only the implied warranties that are expressly required to be provided in accordance with applicable law.

Limitation of Remedies;

Exclusion of Incidental and Consequential Damage

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE APPLIANCE REPAIR OR REPLACEMENT AS PROVIDED HEREIN. INSTANT BRANDS SHALL NOT BE LIABLE FOR INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE APPLIANCE OR DAMAGES WITH RESPECT TO ANY ECONOMIC LOSS, PERSONAL INJURY, LOSS OF PROPERTY, LOSS OF REVENUES OR PROFITS, LOSS OF ENJOYMENT OR USE, COSTS OF REMOVAL, INSTALLATION OR OTHER INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE OR KIND.

Warranty Registration and Warranty Service

Please visit www.instantpotME.com to register your new Instant Brands™ appliance and validate your warranty within thirty (30) days of purchase. You will be asked to provide the store name, date of purchase, model number (found on the back of your appliance) and serial number (found on the bottom of your appliance) along with your name and email address. The registration will enable us to keep you up to date with product developments, recipes and contact you in the unlikely event of a product safety notification. By registering, you acknowledge that you have read and understand the instructions for use, and warnings set forth in the accompanying instructions.

To obtain service under this warranty, please call the Customer Care Team at the listed numbers on <http://instantpotme.com>, or contact the store from which you purchased your appliance or the local distributor. If IPC is unable to resolve the problem, you may be asked to send your appliance to the Appliance Service Department for quality inspection.



Service and Warranty in the GCC Region

Service Centers

All service should be handled locally by an Authorized Instant Pot Service Center. Contact the dealer from whom the unit was purchased to obtain the name of the nearest Authorized Instant Pot Service Center.

GCC Distributors:

UAE:

4 Homes FZCO.
Jebel Ali South
P.O. Box 61379, Dubai, UAE
Telephone: +971 4 8809922 / 800-828652

Aan Al Awan General Trading LLC
Gold & Diamond Park, Sheikh Zayed Road
P.O. Box 111380, Dubai, UAE
Telephone: +971-4-3807612

Saudi Arabia:

Aan Al Awan Marketing & Training LLC
Prince Sultan Bin Abdel Aziz Street, Rabwa
Quarter
P.O. Box 9994, Riyadh 11423, KSA
Telephone: +966-1-12922445 / 800-1240063

Kuwait:

Aan Al Awan General Trading LLC
Al Tilal Complex, Al Shuwaikh
P.O. Box 1112 Code 73762 Qurtuba, Kuwait
Telephone: +965-22253451/2

Bahrain:

Aan Al Awan Trading WLL
City Center, Seef Mall, Manama, Bahrain
Telephone: +973-17178129

Oman:

Aan Al Awan General Trading LLC
Noor Plaza, Madinat Sultan Qaboos
P.O. Box 1056, Postal Code 131, Muscat, Oman
Telephone: + 968-2-4605630

Qatar:

Tavola WLL
Royal Plaza Mall, Building 26, Street 343, Zone
38, Al Saad
P.O. Box 16463, Doha, Qatar
Telephone: +974-44131222



Instant Pot™ Free Recipe App & More



Notes





Instant Pot™

Instant Brands Inc.
11 - 300 Earl Grey Dr., Suite 383
Ottawa, Ontario
K2T 1C1
Canada

Register your product today at:
instantpotME.com



Copyright © 2019 Instant Brands™ Inc

608-0105-02

